

Hi, Rich!

We're very late in sending you this note, but our enthusiasm for your Family Fun Center, and especially Pasquel Terwilliger, is just as great. We really wanted to let you know how wonderful we think Pasquel is, and what a terrific event she helped us plan.

Our son Marc became a Bar Mitzvah on May 31st, which, if you're not familiar with the Jewish tradition is a VERY big milestone and involves a huge amount of work, faith and dedication on Marc's part to prepare for and lead his community (as well as family and friends) in a complex service in a difficult ancient language (Hebrew). It also involves Marc undertaking a charity project and other obligations on top of his regular school, sports, music, etc.

So ... we wanted to throw a celebration on June 1st that would be as special to Marc as he is to us, and together we chose the Family Fun Center as our venue.

Pasquel could *not* have made it any easier and more fun for us to plan this event than she did. Every step of the way, she was upbeat, smiling, helpful and going the extra mile to make sure we didn't worry about any part of the evening or the park rental. She met with us, communicated with us, and was a fantastic listener ... she clearly understood what we were aiming for and pulled it off with class, professionalism, and a wonderful "can-do" attitude. Pasquel nailed down each and every detail for us, exactly the way we wanted it ... she's amazing. From the decorations to the menu, the flow of the evening, the party favors ... the whole "air" of the party was due to Pasquel's hard work and attention to detail. She's really got a gift for what she does, every business should be handled so well!

To this day, we are still receiving compliments from our guests, they tell us what an incredibly fun evening it was, how smoothly the event was run, how terrific the food was and how responsive and friendly the staff is at Family Fun Center. We've had Pasquel pencil in our next son's Bar Mitzvah celebration date ... with such a successful event made so flawless by Pasquel, we're leaning toward doing it all over again! Thanks for giving us this terrific experience, Rich, for loaning us Pasquel, and for also being there at our event and helping with security.

Kindest regards,

Susu Moshcatel

Hello Rich:

I wanted to echo my wife's thoughts regarding our complete satisfaction with our son's Bar Mitzvah party. Pasquel and the rest of your staff were so instrumental in making it a party that our friends are still raving about. From the moment we walked in your staff was busy making the transformation from an open venue to our private party. Crews were spread out cleaning the facility from the glass to the games. Others were busy putting up decorations and balloons. During this time there was a quiet efficiency, with no one panicking, a well-oiled machine. I'm sure your crew took their lead from Pasquel who was calm and smiling the entire time.

Pasquel had been such a positive force throughout the planning of the event as well as it's execution. She constantly was there to help with all the details we wanted, no matter how small, and assured us that everything would be great and sure enough it was. Contrary to most parties we host, we did not need to sweat the small stuff because Pasquel and your crew handled everything. We actually were able to just relax and have fun ourselves!

We obviously chose the FFC for the games and activities, and the kids, both young and old had a ball with them. Again your staff was friendly and helpful at all times in making it a fun event for all. We were

also pleasantly surprised by the very high quality of the food which was hot, plentiful, and timely. This is not easy to do when feeding 300 people.

I'm sorry this note is so late, but we felt it was important to share our thoughts with you about Pasquel and the rest of your staff. We had a 100% positive experience and would not hesitate to recommend the FFC to anyone looking to have a great time at a fun facility. We hope that we will be able to do the same in two years when our youngest has his Bar Mitzvah.

Sincerely

Michael Moshcatel

Dear Pasquel, What can I say? Words cannot do justice to the incredible job you did on our party Saturday night! Every detail, from big to tiny, was handled flawlessly. We had nothing but compliments on everything, from the decorations, to the theme being carried out in every way, to the food, the staff (who, incidentally, were AWESOME), to the rides/attractions; truly every element of the evening met and exceeded expectations a thousand-fold!! What I did not expect was that even I would have a great time - but I really did!! The best part was knowing I wasn't having to handle all the millions of issues all night, because you and your staff were right on top of every little thing. I was able to just relax and have fun. The topper was receiving the flower/balloon bouquet yesterday, what a lovely gesture! Thank you thank you thank you, a million times, for making this a night that will truly be remembered forever, not just by our family and friends (who had the best time EVER!!!), but by Jeffrey and Ethan. They are still on cloud 9 and I don't think they will probably ever experience an event like that again - friends and family enjoying the rides and attractions, dancing, having a terrific time, the whole place to ourselves, tons of great food, the candy, the cake (was that not awesome?!?!), the ice cream, the giveaway stuff - even a wedding wouldn't be that extravagant (or fun!). It was simply an incredible night, and it went by way too fast. I know I'll never forget it, or the amazing job you did in pulling it all together! Thank you again, it was truly a dream come true - all our friends are telling us, the BEST bar mitzvah party they ever attended! And I hope it goes without saying, I would be delighted to provide any type of reference or speak with any prospective customers (?) wanting to hear about our experience with having a reception/party at the FFC. Congratulations on being an event planner EXTRAORDINAIRE, and best of luck with your upcoming events! Warmest regards, Heidi Seligman

Hi Pasquel,

Thank you so much for the flowers and balloons, we just got them. Totally unnecessary, but lovely nonetheless.

You totally out did yourself Saturday night. Everything turned out fantastic. The staff was so helpful and very friendly, they said that they had fun helping out at the event. All of our guests, had such a fantastic time, better than they expected to have. People are still talking about it.

Thank you again for everything you did, you put on an incredible event, and the boys will remember it forever. You are truly amazing!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!

Lisa